



November 25, 2020 Update (#229)

To: Residents & Building Staff

From: Charles H. Greenthal Management Corp.

Re: *MTA Service During Coronavirus Pandemic (Per MTA Updated 11/17/20)*



The City is working hard to maintain its portals and keep New York City residents and workers informed during the COVID-19 pandemic. November 17, 2020 the MTA posted the following information:

**MTA service during the coronavirus pandemic**

- o Remember masks are required when you ride with the MTA. Riders who refuse to wear a mask could get a \$50 fine. If you need a mask, ask us for a free one.

**About mask requirements**

Wearing a mask is the law, and it’s the right thing to do.

- o Enforcement officers will issue a fine as a last resort. They’ll first offer you a free mask and if you refuse, you could be issued a fine.
- o If you don’t have a mask, we’ll give you a free one. Ask at a subway station booth or ask a LIRR or Metro-North station ambassador.

**Subways and buses**

- o The MTA running on a regular schedule. Subway service is still suspended from 1 a.m. to 5 a.m. while they disinfect stations and trains.
- o Front-door boarding and fare collection has resumed on local buses.
- o Most station booths are not making any Reduced-Fare MetroCard transactions.

**Access-A-Ride/Paratransit**

- o The MTA is not scheduling shared rides. *(You can still travel with a personal care attendant or guest.)*

**Metro-North Railroad**

Off-peak fares are in effect.

**Long Island Railroad**

Off-peak fares are in effect.

**What the MTA is doing**

- o Continuing to deep-clean and disinfect stations and vehicles
- o Reminding riders about precautions to keep everyone safe, including floor decals and station announcements
- o Making hand sanitizer and masks available in stations

**The MTA has implemented a 13-point plan to help ensure the continued safety and wellbeing of those who use the transit system**

**1. Increase Service**

- Increasing service on subways, buses, LIRR and MNR to provide as much space as the can. [Get all the details about service here.](#)

**2. Clean and Disinfect**

- Continuing intensified cleaning procedures across the system. [Learn more.](#)

**3. Test Innovative Cleaning Solutions**

- Piloted the first ever UV Light proven to kill COVID-19 and are testing how it will work in our system’s yards and depots; testing electrostatic sprayers and antimicrobial biostats and launching a pilot to test new innovated air filters that kill microbes. [Learn more.](#)

**4. Mandate Face Coverings**

- Requiring that face coverings or masks when traveling. *(If you need one, ask)*

**5. Keep Employees Safe**

- Providing the highest levels of PPE; cleaning and disinfecting workspaces around the clock; performing temperature checks and ensuring access to diagnostic and antibody testing.

**6. Enhance Safety & Security**

- Deploying station agents, station ambassadors and “Wayfinders” to help you move through stations. MTA PD and NYPD will also be at strategic locations.

- 7. Deploy Hand Sanitizer**
  - Installed yellow hand sanitizer dispensers in every subway station, that are built in-house, and continue testing different types of dispensers. Keep an eye out and keep washing your hands.
- 8. Install Floor Markings, Arrows and Wayfinders**
  - Placing yellow markers throughout the system to help remind you to keep space between yourself and others where you can, and to keep your face covering over your nose and mouth.
- 9. Stagger Business Hours**
  - Working with businesses to stagger start times to help more evenly distribute ridership throughout the day.
- 10. Distributing Masks**
  - Providing free masks on hand to distribute to those who may not have them, thanks to the contribution from the City; testing PPE vending machines at [10 stations](#).
- 11. Continue Contactless Payments**
  - Continuing the OMNY rollout in subway stations and on buses. If pay-per-ride works for you, consider using contactless. [Learn more here](#). MNR and LIRR will also be reminding you about their eTix program.
- 12. New Partnerships & Technology to Make our System Safer**
- 13. Tracking Daily Ridership**
  - Publishing [ridership numbers](#) to help you understand how many people are using transit.

Management will continue to monitor the City/State and CDC websites and will provide updates as new information as it becomes available.